

8 March 2019

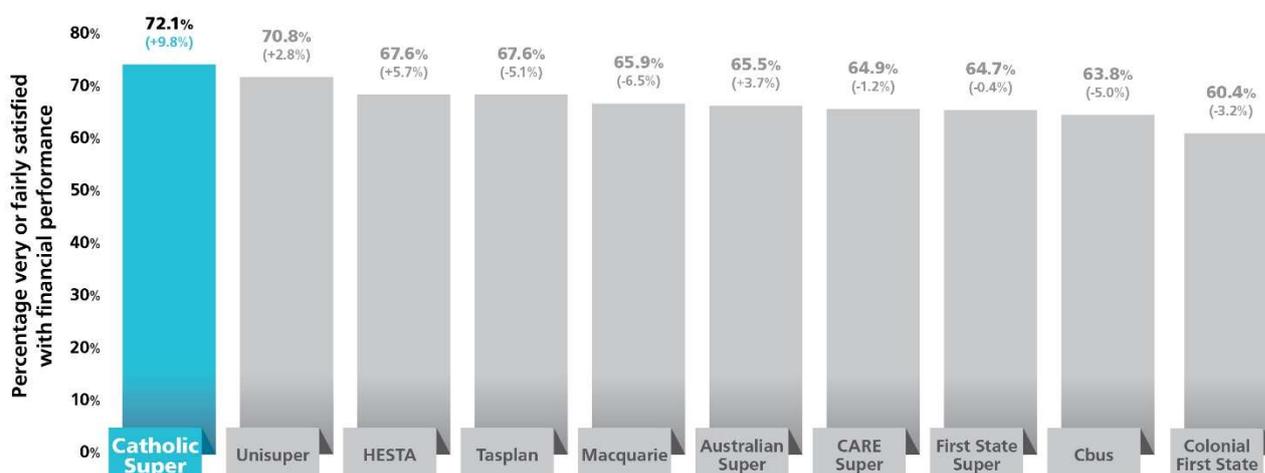
## Catholic Super awarded Industry Super Fund of the Year 2018

Catholic Super, a member owned fund, has snared a top customer satisfaction award just weeks after winning first place for financial performance. The fund has been ranked number one in the **Roy Morgan 2018 Customer Satisfaction Award for Industry Superannuation Fund of The Year**.

David O’Sullivan, Catholic Super CEO, attributed the award to a high-touch service approach embedded in the fund. “The Catholic Super frontline team do the heavy lifting every day to help our members grow their life savings,” he said.

“Our people spend as much time as necessary with our members both face-to-face and over the phone. There is no time limit – we go the extra distance for Catholic Super members. Customer satisfaction is highly prized. But it’s only one side of the value proposition. The other side of the coin is financial performance. Catholic Super is very proud to also be ranked number one in the **Roy Morgan Satisfaction with Financial Performance of Superannuation Top 10 Performers – Retail and Industry Funds**, January 2019.

“Superannuation growth over the long term is a critical factor as demonstrated by data captured by research house, Chant West. Catholic Super’s Moderately Aggressive growth fund option was ranked as the top performer over the last 10 years for funds with a 61-80 per cent allocation to growth assets as at 30 June 2018. Catholic Super’s Balanced (MySuper) option was also ranked in the top 10 funds in the same Chant West Growth option survey. In addition, Catholic Super’s MyLife MyPension was also recognised for its outstanding value in 2018 by Canstar, an Australian financial comparison site.”



( ) = % point change from January 2018

Source: Roy Morgan Single Source (Australia), August 2017 - January 2018, n = 23,945; August 2018 - January 2019, n = 24,895. Base: Australians 14+ with superannuation

More 2/...

2/

Roy Morgan conducts Australia's largest continuous nationwide single source survey, conducting approximately 50,000 face-to-face interviews with consumers across Australia every year. Customer Satisfaction ratings are collected as a part of these surveys. Read more [here](#)

Media enquiries:

**Kerrina Lawrence, Corporate Affairs Manager**

M: 0448 754860

E: [Klawrence@csf.com.au](mailto:Klawrence@csf.com.au)

Please visit [csf.com.au/media-releases](http://csf.com.au/media-releases) for more media releases from Catholic Super.

### **About Catholic Super**

An award-winning, member owned superannuation fund, Catholic Super manages \$9.35 billion (as at 31 January 2019) for 75,000 members and 24,000 employers working in the in the education, health and community care sectors. Since 1971 Catholic Super has helped members grow their lifetime savings through its financial planning, insurance, retirement, aged care planning and pension services. Banking services are provided through MyLife MyFinance, a 100% owned banking institution.

For more information about Catholic Super, visit the [csf.com.au](http://csf.com.au) website or call **1300 655 002**